

**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Public Outreach, Education & Customer Service
Subcommittee Meeting**

**February 2, 2009
8:30 a.m. – 9:30 a.m.**

**Meeting Location:
Metropolitan Operations Complex II, Auditorium
9192 Topaz Way
San Diego, CA 92123
(858) 292-6300**

AGENDA

Agenda Item	<i>Estimated Time</i>
1. Non-Agenda public comment*	<i>(5 min.)</i>
2. Approval of Minutes from January 5, 2009	<i>(5 min.)</i>
3. Water Department's plans for public outreach on allocations	<i>(35 min.)</i>
4. Possible future Subcommittee Agenda items	<i>(5 min.)</i>
5. Public Outreach, Education & Customer Service Subcommittee Member Comments	<i>(10 min.)</i>
6. Adjournment	

* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting.

For alternative format or disabled accommodations, please call Monica Musaraca at 858-292-6305.